

# **COICE DISPATCH** DISPATCH FOR THE MODERN WORLD



M MOTOROLA SOLUTIONS

## **EVOICE DISPATCH SAY HELLO TO THE FUTURE OF DISPATCH**

In today's dispatching world, there's more information, resources and tools competing for your attention than ever before. Cut through the noise and be ready for any crisis, now and into the future, with CommandCentral AXS.

A CommandCentral AXS Console			) 🕮 🗶 Mattern, Marrer + 🛛 🗰 20:30:00
5 12 - 12 - 12 1 - 12 - 10 11 -			
City PD 1		City Fire 1 Outer Fire 2	Astivity log
PD District 1 11 8 2 PD District 2 11 8	PD Disprict 3 51 W     PD District 14 51 W	N 8 8 8 8	
Hasters North soo	Lincoln sct - Harpen's Den -	Fire District 1 Fire District 2 North side	14.28.35 Fee Dates: 3 45678
PD Diversits 51 #     West coast.     PD Diversits 6 51 #     Gery bridge	PD Develop 19     PD Develop 19     PD Develop 19     PD Develop 19     PD	51 M 10 M 10 M	14.28.35 PD Date:17 700004 0
Comercision     PD Disarres     S     PD Disarres     S     PD Disarres     S     PD     Disarres     S     PD     Disarres     S     PD     Disarres     S     PD     Disarres     S     S     S     PD     Disarres     S	PD Devine to 81 B     South table     PT 24 22 22 A     Jon Doe     Dressenter: 24 22 22 A	Fire Distinct 3     West and      South and	14.28.35 CG TG 2 56746
PD District 11 <sup>83</sup> PD District 12     PD District 12     PD District 12     PD     District 12     District 12     PD     District 12     Di	PD Diamiet 13     M     M     Diamien Kevalagu     PT     242222		14 28 35 PD Datrict 10 788273
			142835 PD Datrol 2 89939 0
ENIS 1		Additional Additional 2	14.28.35 EMS Hum 379237
		CG TG 1 N CG TG 2 N	
S EMS1 51 # S EMS2 53 #	S 25 Porters S 25 Porters S 25 Porters S 25 Porters S 3 4 S 3 5 S	Block 12     23 people     T	
EM6 3 53 B EM6 4 53 B Upper east Vivest end	32 people	C0 TG 3 <sup>50</sup> C0 TG 4 <sup>50</sup>	
		Block 16     Figure      Block 15     T2 people	🚼 Falch 🗮 Milet
EMS out 1 53 M Outer rans		g co to s g co to s	F + 1-Path (3)
F MS out 2 51 H Happen v		BOOK ZZ BOOK 34	LMP Depatch Unit 3415325
		P Block 45 • P Block 52 •	
		5 C0 T0 9 54 5 C0 T0 19 54 100x 56 .	f         > 2 Path (2)         1           f         > 3 Path (2)         1
TX Timeout in 5 seconds - press arrow to present list	× •		II 🗘 🔶 💷 📕
Conservation and the second second			and the second se
19 20 Strate States			Casesasasasas
a second s			
- incontraction	•		•

#### **FEATURES**



#### NEXT GENERATION DISPATCH EXPERIENCE

Modern, resource-centric GUI works the way you do, responding to touch, type or click



#### SIMPLIFIED SOFTWARE UPGRADES

Continuously improved, less disruptive security updates and feature enhancements



#### MISSION-CRITICAL DISPATCHING

80+ years innovation and reliability

CommandCentral Hub



### NEXT GENERATION DISPATCH EXPERIENCE

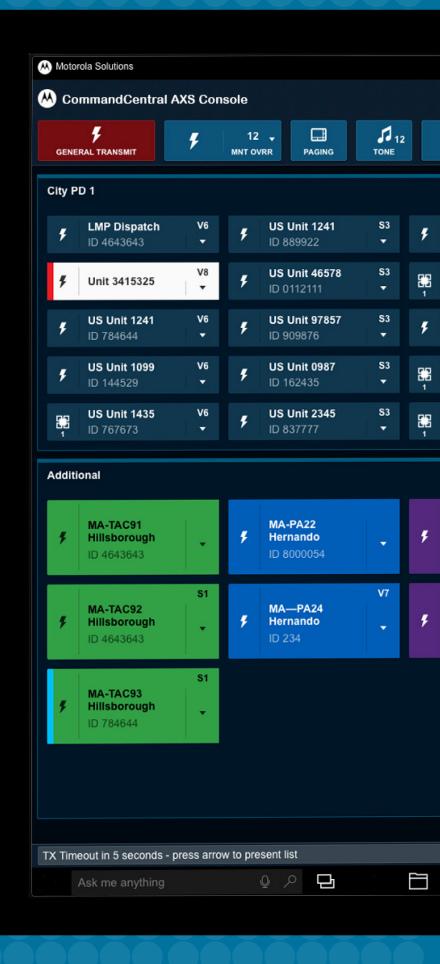
#### **WORKS THE WAY YOU DO**

As a dispatcher, you face crisis situations every day. You need more than a new app or device. You need new thinking – a next generation dispatch experience that works for you, not the other way around. To build a whole new experience, we conducted extensive research at dispatch centers around the world, immersing ourselves in your day-to-day workflows. The result?

CommandCentral AXS, with enhancements that enable you to work faster and more accurately, even under the most stressful situations.

A completely reengineered interface responds to touch, type, or click and surfaces important information when and where you need it.

Create the dispatching experience your agency wants with an extensive set of configurable features. The CommandCentral AXS experience scales easily. Pay only for what you need now, with the room to adapt and grow as your needs change.



#### THE RADIO RESOURCE | EVERYTHING WITHIN REACH



### ACCESS IMPORTANT FEATURES DIRECTLY WITHIN THE RESOURCE

#### **IMPROVE ACCURACY AND EFFICIENCY**

CommandCentral AXS is all about having the important elements right where they need to be based on their priority. We put important tasks and frequently used functions directly within the resource. That way you can keep your eyes trained on what matters—even in pressure-packed moments. Whether struggling through complicated menus or accidentally pressing the wrong button, CommandCentral AXS helps minimize mistakes and confusion. Now, stay focused on the task at hand, supporting your team's need for accuracy and efficiency.



### SEAMLESSLY ADD NEW FEATURES WITHIN THE RESOURCE CAROUSEL TO FURTHER ENHANCE FOCUS

### HIGHLY FLEXIBLE AND CONFIGURABLE

#### **CREATE THE DISPATCH EXPERIENCE YOUR AGENCY WANTS**

Interact with the console, however you see fit – touch, type or click. Have a console that represents your agency's identity and procedures. With this level of configurability, dispatchers can focus on what matters. Extend that flexibility and deploy it however you want. And rest assured that it will grow with you when the time comes.





#### **TOUCH, TYPE OR CLICK**

Stay connected in the way that suits you best with a resource-centric design and the flexibility to interact with the console by touch, type or click.



Activity Log/IRR			
Resource	T	Time 🝸	User
US Unit 0182		14:28:35	938831
US Unit 1241		14:28:31	889922
US Unit 1094		14:28:25	183917
LMP Dispatch		14:28:20	4643643
Unit 3415325		14:27:40	4643643
US Unit 46578		14:27:31	0112111
US Unit 8876		14:27:22	098777
US Unit 1662		14:27:18	366648
US Unit 1241		14:26:40	784644
US Unit 97857		14:26:35	909876
US Unit 09878		14:26:30	126378
US Unit 3456		14:26:21	884323
US Unit 1099		14:25:56	144529
US Unit 0987		14:25:23	162435
US Unit 9825		14:25:12	121233
US Unit 1435		14:24:46	767673

Patch	Msel			
🗲 🔻 1-Patch (3)	:			
US Unit 8876	8			
US Unit 9825				
US Unit 4557				
✓ > 2-Patch (0)	:			
<b>F</b> • 3-Patch (2)	:			

tŧt

\_

(小) 12:55 PM (小)) 25.08.2015

#### ASSIST PANELS THINK FAST, WORK FASTER

Access built-in services to help you work faster while providing greater support to users in the field. Choose from a wide array of assist panel services, such as patching, paging, multi-select, enhanced Instant Recall Recorder and an activity log.

#### FLEXIBLE DEPLOYMENT CONFIGURATIONS

### ONE CONSOLE, MULTIPLE DEPLOYMENT OPTIONS

CommandCentral AXS leverages client server architecture and is accessed from an elegant webbased browser. This allows full console functionality with the flexibility to change configurations across separate dispatch positions. Now, one console is perfectly suited for a wide range of deployment scenarios.

#### SCALABILITY ON YOUR TERMS THE ABILITY TO GROW WITH YOU

Whether you are a small agency or an entire state, CommandCentral AXS easily scales with you as your needs evolve. With flexible licenses that allow you to buy only the features and capacity you want, you don't have to pay for functionality and resources you don't use. Easily add features and capacity at any point as your agency requires.

### MISSION-CRITICAL DISPATCHING

#### 90+ YEARS OF INNOVATION, A LEGACY OF RELIABILITY

You can't afford to be let down by your dispatch communications. But trust isn't built overnight. Dispatchers have relied on Motorola Solutions for mission-critical dispatching operations for more than 90 years. Our deep heritage in designing, deploying and supporting mission-critical systems means you can be confident that your accessories and applications will work when you need them.

**V**6

V6

**USB DESKTOP SPEAKER** 

### MISSION-CRITICAL ACCESSORIES

Make the most of your console with dispatch accessories you can count on. Put your trust in dispatch audio accessories that have been designed and tested for mission-critical performance and reliability.

To learn more, take a look at our dispatch accessories brochure.







PLANTRONICS HEADSET



### SIMPLIFIED SOFTWARE UPGRADES

#### MORE FREQUENT, LESS DISRUPTIVE UPDATES

CommandCentral AXS gives you more control of the updating process, providing more enhancements with less hassle. Software updates are delivered in the background without disturbing ongoing dispatch activities. Dispatchers simply log out and log back in again to begin using updated software. You control the timing and sequence of when dispatchers start using the upgraded software.

#### **PROACTIVE, REGULAR SOFTWARE UPDATES**

Ensure your consoles are performing at their highest functionality and level of security with your CommandCentral AXS maintenance and support plan. The AXS maintenance and support plan provides ongoing feature enhancements, security updates and technical support.

An active maintenance and support plan is required for all AXS voice dispatch consoles during the first year. Additional years of support can be purchased, ensuring your teams always have access to new features, critical security patches, troubleshooting tools and technical support.





### **PUBLIC SAFETY'S COMPLETE SOFTWARE SUITE**

You depend on solutions that help deliver on the promise of a safer world. CommandCentral AXS and other applications in our CommandCentral software suite are designed to bring clarity to decisions and simplify collaborative workflows. From call to case closure, CommandCentral connects all data to create actionable intelligence, eliminates barriers to heighten collaboration and delivers the complete, 360° Incident.

Our CommandCentral software suite is unified with voice, video, and analytics, creating an integrated ecosystem for public safety. United, each individual solution becomes exponentially more powerful. Let's build the future of safety together.

For more information or to learn more please visit www.motorolasolutions.com/commandcentralaxs



Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. 800-367-2346 motorolasolutions.com MOTOROLA, MOTO, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. © 2022 Motorola Solutions, Inc. All rights reserved. 12-2022 [MW07]