SPILLMAN TOUCH®

ACCESS COMMON SPILLMAN FLEX FEATURES USING A SMARTPHONE OR TABLET

USER-FRIENDLY DESIGN

The Spillman Touch app is designed to provide a quick and easy-to-use process to access an agency's Spillman Flex RMS and CAD from a smartphone or tablet. Users can quickly learn to navigate the app, reducing training time and increasing efficiency. Phone numbers are automatically formatted as links so users can dial or text them directly from their device. Users can also easily attach photos or documents to a record or report directly from the mobile device. This app is compatible with Apple and Android smartphones. It is also optimized for use on a tablet, allowing users to take advantage of crisp, high-resolution navigation through maps and other mobile data.

> In order to download the Spillman Touch app, an agency must use Spillman Flex and have purchased the Spillman Touch module.

FIELD SEARCHING

Personnel can search their agency database for names, property, vehicles, and incidents from a mobile device using Spillman Touch. Users can also view Involvements® related to any record. Spillman Touch supports wildcard searching and, if a search finds no results, the software uses secondary search rules to attempt to match a possible record. For example, if no results are found on a name search, the software will search for a matching social security number or driver license number. Personnel can also add images and file attachments from their phone or tablet directly to field reports and other records.

REAL-TIME CALL UPDATES

Personnel can use Spillman Touch to monitor their agency's calls, anywhere and at any time, from the convenience of a mobile device. The app allows personnel to access real-time call updates by viewing all active calls, call nature, and any assigned units. Each user can customize the list of calls and units within the jurisdiction. The calls are organized by unit status, providing users with a quick way to see whether officers have arrived on the scene and if a unit's timer has expired. When an officer has been assigned to a call, that information is displayed prominently. In addition, users can view call comments and enter their own comments from their mobile device.

INCREASED OFFICER SAFETY

Officers using Spillman Touch can easily update their statuses from their mobile devices, which helps other agency personnel be aware of when officers have arrived on scene. In addition, the module helps maintain officer safety by displaying records with warrant or alert warnings in red. This helps officers know whether they need to approach a situation with extra caution or if they need to call in backup.

FLEX

1. Personnel can quickly see which calls are most crucial with the module's color-coding system. Green indicates that a call has been received by dispatchers, yellow signifies that a unit is en route, blue shows that officers have arrived on the scene, and red signals that a unit has been at a call longer than the allotted time without apprising dispatch of current status.

2. Spillman Touch allows personnel to easily see real-time call information, such as address, assigned units, and call comments on their mobile devices.

3. Users can attach photos or documents from their mobile device to a record or report.
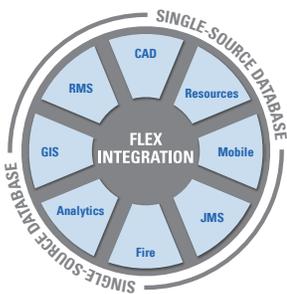
TOTAL SOFTWARE INTEGRATION

Spillman Flex's Integrated Hub™ is an open, centralized database where all agency information is entered, stored, and extracted in real time, providing total software integration. This allows users to enter data once and have it automatically shared among related modules. Agencies using this module can optimize their system and enhance productivity through total integration with other Flex modules.

MOTOROLA SOLUTIONS