

Brochure

Avtec Scout

Voice and radio dispatch platform for stadiums

Why Avtec Scout?

For more than 45 years, venues across the nation have put their trust in Avtec and its mission-critical dispatch communication technology. With the long lifespan, software-based Scout system, Avtec continues its legacy of providing proven, trusted and reliable solutions to stadium staff and their guests.

Ensuring the safety of staff, fans, guests and players on venue is a top concern for stadiums nationwide. Stadium operations and security personnel depend on reliable command and control communications to stay informed, make the right decisions, ensure safety and respond with the right resources as quickly as possible.

Safeguard your stadium and protect the lives of your staff, fans and guests with Avtec's scalable, software-based dispatch communications technology. Avtec Scout™ voice and radio dispatch consoles provide consistent, clear audio with a robust voice communication architecture and built-in redundancies to ensure that your communications are always on.





Proven

For more than 45 years, customers have continued to choose Avtec voice and radio dispatch consoles for their integrity and mission-critical reliability.



Scalable

Build for now, but be prepared for later – your investment is always safe. Avtec radio dispatch systems can grow in both capacity and capabilities as your needs dictate.



Highly configurable

With Avtec Scout, you pick your radio, telephony and technology providers. Mix and match Scout models to fit your operational needs, and choose your own equipment.



Integration flexibility

Your security team may use a different radio system than your facilities staff or local police department, while venue managers and staff may communicate via cell phone. With Avtec Scout, it's possible to connect them all. Consider Avtec Scout's ability to support:

- Your choice of communications tools – legacy and next generation radio, telephony and broadband/LTE technologies – in both fixed and mobile dispatch environments.
- Communication across all teams and staff to ensure stadium safety and operational continuity.
- Coordination with local public safety agencies and area first responders.

Mission-critical reliability

Our mission-critical dispatch consoles connect your resources to put plans into action. Whether dispatching staff for a health emergency, managing an active threat situation or coordinating a stadium evacuation, Avtec Scout consoles have the capabilities you need:

- Built-in redundancies and automatic failover for “always on” availability.
- One-touch access to critical resources for streamlined communications and operational efficiencies.
- The ability to view camera footage directly at the console.
- Console pads to sound alarms, communicate via intercom and emergency phones, open or close a door, and more.

Commitment to security

The need to protect sensitive information has added a tremendous burden to IT personnel, who must thoroughly vet every system that touches your network. Our robust security protocols help ensure that our solutions meet your network, infrastructure and cybersecurity requirements. This is accomplished through:

- Established cybersecurity practices.
- Compliance with the security controls of the National Institute of Standards and Technology (NIST) Special Publication 800-53.
- Constant hardening and rigorous testing for vulnerabilities prior to each software release.
- Security audits by independent, unbiased experts.
- Internal QA testing and code signing.

Configurability

As your crowds fluctuate, be confident in Avtec Scout's ability to always meet your needs. Its flexible design easily accommodates expansion, integrations and flexible screen configurations with:

- A single-source code platform, allowing you to build your system to your needs today, with the ability to easily expand when requirements change.
- Four different models to mix and match, ensuring your dispatchers have the right console for their job.
- Mobility to dispatch from another location via laptop or tablet in the event of evacuation or other emergency situations.
- A legacy screen that can be adjusted or replicated to meet new workflow demands with an easily configurable interface that increases efficiencies and helps minimize errors.





ScoutCare, ScoutCare Plus & Avtec Protect

Protect your investment and maximize the value and functionality of your Avtec dispatch system with our post-warranty maintenance and support programs:

- ScoutCare™ includes the latest features, updates and bug fixes, as well as training and US-based 24/7/365 technical support.
- ScoutCare Plus™ includes the above, plus adds simplified and streamlined software upgrades.
- Avtec Protect™ is our optional security patching service.



The Avtec advantage



Choose your equipment

Avtec Scout can run on commercial-off-the-shelf (COTS) PCs and use standard USB peripherals or Avtec's professional USB audio peripherals, making it easy to meet your organization's exact IT procurement and maintenance requirements.



Security posture

Avtec is committed to providing ongoing updates that include the latest security patches and features to address ongoing cyberthreats. Scout consoles are compliant with multiple standards-based frameworks.



Exceptional audio quality

Improve collaborative decision making with clear and consistent audio quality.



Dispatch from anywhere

Deploy your system to meet all of your radio dispatch needs, including fixed, remote and mobile configurations.



Training

Avtec's robust training program gives your team the knowledge and confidence to fully maximize your investment.





One platform. Unlimited possibilities.

The Avtec Scout family of radio dispatch solutions integrates all your communication center needs, whether simple, highly complex or somewhere in between. Discover how our solutions can adapt and scale to any environment. Feel confident in your ability to protect people, assets and livelihoods with the most efficient communications system.



To learn more about Avtec Scout radio dispatch consoles, visit:
www.motorolasolutions.com/avtecscout



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