



# DISPATCH THE RIGHT RESOURCES WITH CONFIDENCE

PREMIERONE CLOUD CAD  
VOICE & COMPUTER-AIDED DISPATCH

# STREAMLINE INTELLIGENCE. PROTECT FIRST RESPONDERS.

First responders can be in danger at any moment of any day. Whatever the situation, public safety operations depend on immediate access to the most accurate information available in order to save time and lives.

PremierOne® Cloud Computer-Aided Dispatch (CAD) is transforming public safety and dispatch operations. It streamlines the capture, correlation and real-time distribution of mission critical information for improved dispatch decision making and increased responder awareness and safety. Combining the robust CAD capabilities of PremierOne with the improved security and deployment capabilities of Microsoft Azure Government cloud, Motorola Solutions augments your agency's existing PSAP and IT operations.





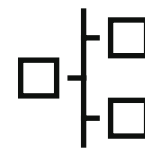
## ACCELERATE RESPONSE

Dispatchers have a high volume of incoming information from multiple sources that needs to be quickly distributed across multiple platforms. PremierOne Cloud CAD's integration features provide a seamless flow of essential information in to the dispatcher and out to responders while minimizing points of data entry. This creates a faster, clearer flow of data that provides the necessary information to keep both officers and civilians safe in an emergency situation. With PremierOne Cloud CAD, dispatchers handle calls faster, allocate resources more efficiently and coordinate seamlessly with other departments and agencies.



## IMPROVE INCIDENT OUTCOMES

Incidents escalate quickly. That's why it's vital for dispatchers to remain up to date on the location and circumstances of field responders as well as maintain contact with them after they are dispatched. PremierOne Cloud CAD allows dispatchers to quickly and accurately determine the current location and communicate efficiently with responders in the field. This allows dispatch to send necessary backup and information to the unit responding to the situation as well as other nearby units.



## SIMPLIFY YOUR WORKFLOW

Dispatchers need to be able to accurately and efficiently access data in order to provide complete information on the incident to first responders. Doing so provides increased situational awareness regarding who the responders are dealing with, what they should be prepared to combat and previous information that can provide direction on how best to diffuse a situation if it becomes escalated. PremierOne Cloud CAD gives the dispatcher access to previous incidents and current information relating to the location, situation and caller without disrupting their natural flow of dispatch. Ensure your first responders have better intelligence upfront - location history, live surveillance video, building plans, suspect photos and rap sheets - distributed at the same time units are dispatched.



## PROVEN CAD CAPABILITIES WITH CLOUD BENEFITS

Organizations are increasingly seeking cloud-based software solutions as technology advances and more deployment options become available. Working with a CAD system in the cloud allows agencies to benefit from an optimized and predictable cost model, agility in deployment as well as demonstrated increases in scalability, availability and security. Cloud computing has been an established delivery model for many years and has benefits for agencies of all sizes.

**PremierOne Cloud CAD is a virtualized CAD experience with simplified configurations and integrations offering your agency a robust, world-class experience with the benefits of the cloud.**



### STAY AHEAD OF THE CURVE

Why choose a computer-aided dispatch system in the cloud? A cloud-based CAD solution offers a faster deployment process than traditional on-premises solutions, meaning a greater return on your investment in addition to improved security and availability. Your team can easily evolve and adopt new features through constant, agile development and flexible deployment options to meet your needs, on your timeline, without disrupting mission-critical performance.



### SPEND WHERE IT COUNTS

PremierOne Cloud CAD helps make pricing predictable and gives you flexibility to scale resources to your agency's needs. Shifting to an operational expenditure model allows you to pay a yearly subscription for technology, eliminating the need for capital investments to keep technology current. In addition, cloud computing offers elasticity so you only pay for what you use while simultaneously giving you the power to scale for additional processing power, bandwidth and storage as workloads change. Motorola Solutions manages maintenance, updates and support tasks, freeing up your team's precious IT resources.



### SECURELY MANAGE CAD DATA

As threats to dispatch centers increase, so do costs to hire security experts and IT resources. PremierOne Cloud CAD reduces your agency's need to protect a physical location and instead enables you to offload security costs to cybersecurity experts. Combat emerging and changing threats with advanced threat intelligence from deeper analytics plus real-time updates and security patching, making the cloud more dynamic in the face of active danger. Highly redundant and geographically isolated data centers and network infrastructure ensure the continuity of mission-critical operations. Protect your agency from the increasing risk of cyberattacks by securing data, applications and systems with best-in-class cloud security tools, experts and operations.

# NEXT-GENERATION EVOLUTION WITH A DEDICATED TECHNOLOGY LEADER

At Motorola Solutions, we understand that as technology advances and the pace of change accelerates, your agency has an increasing need for a proven technology partner. We are helping agencies benefit from the innovation and flexibility that cloud solutions offer, without asking you to compromise your mission-critical operations. Together, we build stronger partnerships and better solutions, powered by the cloud and informed by customer feedback

PremierOne Cloud CAD is powered by the CommandCentral platform and offers seamless evolution into our integrated CommandCentral software suite, helping you adopt next-generation user experiences and additional end-to-end integrations. Built to unify data and streamline workflows from call to case closure, our suite helps you put your information to better use, improve safety for critical personnel and restore your focus on the communities you serve. Backed by a trusted, 90-year veteran with proven public safety leadership, CommandCentral is transforming the public safety experience with a focus on evolution, not revolution, in order to help you digitally transform your operation.

## COMMANDCENTRAL

The industry's most integrated public safety software suite from call to case closure.

### Incident Awareness

COMMUNITY  
ENGAGEMENT



Citizen

EMERGENCY CALL  
MANAGEMENT



911 Call Taker

VOICE &  
COMPUTER  
AIDED DISPATCH



Dispatcher

### Incident Management

REAL-TIME  
INTELLIGENCE  
OPERATIONS



Intelligence  
Analyst

FIELD RESPONSE  
& REPORTING



Frontline  
Responder

### Post-Incident Resolution

RECORDS  
& EVIDENCE  
MANAGEMENT



Records  
Specialist

ANALYSIS &  
INVESTIGATION



Crime  
Analyst

JAIL & INMATE  
MANAGEMENT



Corrections  
Officer

For more information about PremierOne Cloud CAD, visit  
[www.motorolasolutions.com/p1-CAD](http://www.motorolasolutions.com/p1-CAD)



Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. [motorolasolutions.com](http://motorolasolutions.com)

MOTOROLA, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. ©2020 Motorola Solutions, Inc. All rights reserved. Specifications are subject to change without notice. 09-2020