

USE CASE

FIELD WORKER SAFETY

Safe Utilities

Operational View



DETECT

ALERT OF ESCALATING CUSTOMER INTERACTION

A field worker's customer service call becomes confrontational so the worker presses the emergency button on their radio to alert the control room. The customer calms down as they notice the worker is wearing a body worn camera.



ANALYZE

REAL-TIME VIDEO VERIFICATION

Control room operator determines the location of the distress signal/worker, via the emergency alert, and views live video stream from their body-worn camera.



COMMUNICATE

FIELD COMMUNICATION

Control room operator sees the situation is under control but verifies that the worker is now safe over their radio.



RESPOND

INCIDENT DOCUMENTATION

An incident is logged with pre-populated fields and relevant data for analysis and claims.

Technology View



DETECT

- Body-Worn Cameras
- Radio Communications: Man Down Detection/Emergency button



ANALYZE

- CommandCentral Aware Enterprise
- Body-worn Cameras
- GPS



COMMUNICATE

- Radio Communications: Voice & Multimedia
- WAVE PTX: Broadband Push-to-Talk and Multimedia Sharing
- Dispatch Software



RESPOND

- Ally Incident Management



*Camera footage is for illustrative purposes only

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